

California Consumer Privacy Act Notice

If you are a California resident, you have the right to submit a verifiable consumer request to a business concerning the following: (1) categories of personal information collected about you by a business; (2) the categories of sources from which personal information is collected; (3) the business's commercial purpose for collecting the personal information; (4) the categories of third parties with whom your personal information is shared; and (5) the specific pieces of personal information collected about you. You also have the right to request a business delete any of your personal information collected or maintained by the business.

California law defines "personal information" to include the following categories of information if it identifies, relates to, describes, may be associated with, or could reasonably be linked with a particular consumer or household:

- (A) Identifiers such as a real name, alias, postal address, unique personal identifier, Internet Protocol address, email address, account name, social security number, driver's license or state identification card number, passport number, or other similar identifiers
- (B) Signature, social security number, physical characteristics or description, postal address, telephone number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information
- (C) Characteristics of protected classifications under California or federal law
- (D) Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies
- (E) Biometric information
- (F) Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement
- (G) Geolocation data
- (H) Audio, electronic, visual, thermal, olfactory, or similar information
- (I) Professional or employment-related information
- (J) Education information, defined as information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act
- (K) Inferences drawn from any of the above information to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes

You may submit a verifiable consumer request to 21st Mortgage by using the contact information below. Please be sure to include at least your name, address, and account or customer file number to ensure we can correctly identify you based upon the personal information we have collected. Consider providing additional identifying information if you have never applied for a loan with 21st Mortgage or if 21st Mortgage has never serviced your loan. 21st Mortgage will search available records to determine whether any of your personal information is on file and provide you a response. In some cases, 21st Mortgage may not be able to find any records for a requesting consumer. Requests and other questions may be submitted via mail, e-mail, phone, or webform. You may have an agent submit a request on your behalf by providing 21st Mortgage a signed authorization or power of attorney detailing the specific areas of authority you are granting to your agent or attorney-in-fact.

By Mail:

21st Mortgage Corporation
Attn: CCPA Requests
620 Market St. Suite 100
Knoxville, TN 37902

By Webform:

[Click here](#)

By Phone:

(800) 955-0021
Ext. 2900

By E-mail:

CCPARquests@21stMortgage.com

A business may not discriminate against you for exercising any rights under the California Consumer Privacy Act.

**21st Mortgage's Collection, Use, and Disclosure of Personal Information
Over the Last 12 Months
(Please refer to the categories of information above)**

21st Mortgage has collected personal information about consumers from the above lettered categories as follows:	Categories of sources from which 21st Mortgage has collected personal information:	21st Mortgage has sold personal information as follows:	21st Mortgage's business or commercial purposes for collecting personal information:	21st Mortgage has disclosed personal information about consumers from the above lettered categories as follows:
A, B, C, D, and I	Consumers, employers, insurance companies, and credit reporting agencies	21st Mortgage does not sell personal information	Processing a credit application, maintaining or servicing accounts, providing customer service, verifying customer information, processing payments, providing financing, quoting and issuing insurance policies, or providing similar services, and for quality control purposes. Some personal information is collected for government reporting purposes.	A, B, C, D, and I